



00963 11 2227609

6 00963 11 2227005

info@hgroupco.com

www.hgroupco.com



HGroupco is a privately held international shipping compan specializing in shipping, customs clearance, import and export

Provide customer requirements and new market trends and keep up with progress in stock piling, distribution, reorientation, import export and transport markets.

In addition to customs clearance of imports of all kinds and completion of customs operations in all centers and Customs Department.

Our business is not limited to freight forwarding and loading your cargo in the truck , no , we are much deeper , our approach is to understand your business, your challenges and your , needs before suggesting possible solutions.

We ensure that the solution is appealingly proposed in a timely manner.





Together, we will develop a solutions strategy for an integrated logistics supply chain that creates real value for your business.

We are flexible about our customers' needs, because we

- understand that a constantly changing business environment means that there is no one_size_fits_all solution.
- We are successful and we continue to run our business in a way that ensures your success.
- We aspire to long-term and mutually rewarding relationships -
- We believe in ourselves and also believe that we have exactly what it takes to push your business to unprecedented levels.

Our team is committed, with extraordinary skills, to speed up both standard and complex packing and unloading operations, as well storage and distribution, beside many other service.

We have highly qualified leaders, an excellent management team, and trained and courteous staff.

Our staff are highly qualified, well trained on new styles in shipping.

We truly believe that our success depends on the success of our customers





Our History

HGroupco was founded in Syria in 1996 as a merchandise shipping company offering shipping services. Specialized in transportation systems, customs clearance, import and export.

It has started as a preferred option for land freight services in Syria and has grown to become one of the most reliable freight forwarding companies to and from many countries.

Continued to grow continuously to include global maritime, land and air transport.

Its agents have also been published all over the world including many countries.

Mission

We are here to provide complete logistics solutions and contribute in the success of our supply chain. We build long term relationships with our customers by providing high quality services at a competitive price.





Safety first and always

We have a commitment towards our customers, our shareholders our partners, and the community to work safely.

Nothing we do deserves to threaten our lives or the lives of others.

Integrity is the main approach

We conduct our business with the highest ethical standards. Truth and honesty are the key of our approach.

Respect for all

We seek and appreciate the diversity of experience and information as the base of our company, that's why we treat customers with honesty and respect.

Distinction in everything we do

We strive to provide high quality services to our customers.
We have passion for innovation and improvement.
Hungry to achieve more success.

Commitment to sustainability and the duty to the environment

The company is aggressively seeking a sustainable future. We are doing our part by reducing gas emissions, improving fuel efficiency and improving energy efficiency in our facilities to reduce our carbon footprint.





Vision

We provide our customers with high quality services by providing their products in a timely manner to the right place with utmost care. Our goal is not only to provide service, but to build a lasting relationship with our customers.

Service is our Priority:

We strive to deliver transport, storage and logistics solutions that are flawlessly cohesive to our customers at a highly competitive price.

Our vision confirms that we are seeking to be the most distinguished company of landside logistics services.

Although we are a local company we serve an eclectic mix of more than 100 local and global agents often the first logistics service company to seek high value services and a single brand for the markets we serve.





Clear Vision:

We want to be the landside_based logistics provider. We won't be customers' first choice, but their only choice.

We have chosen to be a high level organization, creating value for our customers. We treat our customers, shareholders, partners and suppliers with sincerity, integrity and respect. We firmly believe that the pursuit of all our goals is for the sake of all our customers, our employees and our planet.

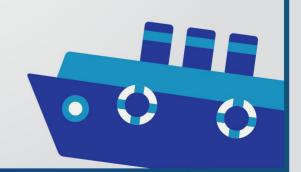
We have chosen to be a high level organization, creating value for our customers. We treat our customers, shareholders, partners and suppliers with sincerity, integrity and respect. We firmly believe that the pursuit of all our goals is for the sake of all our customers, our employees and our planet.

We add value to the interaction of people with us, whether through excellent services or products or through the advantage of being a strong and long_term player in the industries we operate.

We are very proud of the contribution we can make in our daily work. Everything that is transported from one place to another needs the help of landside logistics.

As an experienced logistics company, we believe that we are a major contributor to our industries, which are the backbone of trade, ensuring that anything that needs delivery is able to deliver. The shipment that it holds warranty and reliability to our customersis, not necessarily a material shipment such as goods fast consumer goods and parcels, but wealso care about shipments with high moral

and value items such as health and medical supplies, lifesaving medicines major corporate contractsor even a friend's birthday gift and any shipment that will touch the sensitive aspects of the human nature of our customers.





Services:

As the main custodian of your shipment, we ensure that all high value goods are coordinated and then distributed to our specially trained delivery crews.

All collection and delivery of high-value goods are tracked effectively and compared with a comprehensive statement of themethod and protocol used in the transfer.

We work on a time-accurate minute-by-minute tracking model where we will monitor services to ensure a safety from the beginning of the transfer.

In the case of containers, upon requestwe will link the packages to trackingunits designed for counterfeiting and actively monitor the movement of your container from the start to the final delivery point.

We appreciate the value of your shipment and therefore commit to protecting it, as if it our own shipment.

When you share our exceptional and highly specialized servicesyou know very well that you have interacted with people who are extremely competent for their work.





Maritime Shipping:

Maritime shipping is the most important means of transport in the world, where the international shipping is concentrated in the world and is carried by ships and vessels of different sizes as the transport is between the countries spaced by sea shipping.

HGroupco provides marine cargo services as part of its comprehensive cargo program around the world, through which it can link different countries.

Land shipping:

Land shipping is a type of freight customary in the world through which we transfer objects from place to place.

HGroupco road transport specializes in providing value_added services and transport services with special care and time_limited to ensure the satisfaction of our customers.

The usual loads in landside freight are depending on the type and capacity of the truck. Land freight is the second most important means.

Air Freight:

Air freight is the transport of goods by aircraft from one place to another and from one state to another, and it includes all information networks and the a ctual transport of aircraft, equipment, stores and warehouses. Air freight is characterized by speed and the

possibility of rapid response to transportation requirements to meet the required emergency transport as in large disasters as well as the transport of perishable goods and materials and others medical.





The experience and knowledge of HGroupco in the air cargo environment enables us to deploy vehicles quickly to collect time sensitive air cargo shipments and expedite express delivery to the consignee.

We recognize that time is essential when dealing with air freight so our equipment is always ready in the airport areas while waiting for arrival and clearance.

We provide high level service to customers with a team of skilled officers who have experience in this field, and ensure that your shipment is well received and quantified correctly before delivery to your airline.

Customs Clearance:

The function of the customs clearance is to clear the goods in customs department for export or import. This requires the preparation of documents, the calculation of the customs tax of the goods, and it pays half the customs tax for the goods in advance and facilitates communication between the importer and the supplier and the tax authority.

In terms of import, export and transit of cargo through transit, our company provides customs clearance services through its specialized staff with the following:





Import Customs Clearance

HGroupco offers a number of distinguished services including the customs clearance. We specialize in clearing the incoming shipment and we have a highly trained team.

Export Customs clearance

HGroupco has been characterized by customs clearance on outgoing shipments, and we have many success partners from major exporting companies.

Transit Customs Clearance

HGroupco for customs clearance and shipping and transport services provides transit customs clearance service with long experience in clearance of transit cargo.





LLC Transportation (less than full container load)

LLC (less than a full container load) means that if your shipment is small and does not need a full container, we have a fleet of local vehicles to collect small shipments from local dump depots for final delivery. Vehicles shall be fully closed and specially manufactured for the transport of highly sensitive goods.

We are proud of our fleet which provides this service that meets Our close proximity to our airports and all licensed customs warehouses gives us the advantage of quick action even at short notice

We maintain exceptional working relationships with all coastal and inland warehouses, in addition to our extensive fleet and presence of ready-made vehicles. We ensure that we are fully prepared to deliver your cargoes (less than your full container load) and deliver them in a timely manner.

We have mastered the art of racing time

It is the best we do



Abnormal Transportation

An abnormal shipment means substantially a material load that cannot be transported on a vehicle or several vehicles because of its weight or mass such as bulldozer, cars, trucks, and a train. The safe transport of unnatural shipments depends heavily on the deployment of appropriate equipment coupled with a well documented transport strategy. We provide a service from the beginning to the end in terms of unusual cargo transportation which includes detailed analysis of risks and licenses from all provinces as well as police escort facilities when necessary.

Full Container Load (FCL) and Full Truck-load (FTL) Transportation

With a fleet of vehicles owned by HGroupco, we believe we are able to provide full service (full container load) and full truckload needs to our customers.

A main part of our services is that we undertake to monitor all changes to your shipment from receipt of your instructions until final delivery. All updates are sent via e-mail and sent using an IT- based data processing system and mobile technology that often extends beyond hours Normal work. We understand the needs ofour customers and understand that communication forms an integral part of the overall transaction in our quest to provide a laudable service.







Containers:

The container is a large metal box with a standard dimension where cargo and raw materials are shipped and stored during shipment from site to site, whether by sea, air, trains or trucks. Several container sizes are from 20 feet to 45 feet

Types of containers that we use:

- Dry Containers: a general transport containers
- Refrigerated Containers: used to transport goods that need to be kept at a low temperature.

Our services are clear, which shows that our level of service is unmatched by competitors. We understand the critical importance of time, and perishable products, so our customers cannot afford unreliable costs.

We are committed to providing value added services to our customers



Weather Changes:

We ship all materials and packaged it in the right way to maintain them reached to our customer in the best circumstance.